

P.O. Box 10 420 River St Lockhart, SC 29364 www.lockhartpower.com

October 12, 2017

Jocelyn Boyd Chief Clerk and Administrator The Public Service Commission of South Carolina P. O. Drawer 11649 Columbia, South Carolina 29211

Re: Public Service Commission of South Carolina Request for Information on Termination

Dear Ms. Boyd:

Enclosed please find ten (10) copies of Lockhart Power Company's response to the Public Service Commission's request for information on termination of electric service. The requested data was also provided under separate cover to the Office of Regulatory Staff. This response covers the 3rd Quarter of 2017 and includes the following items:

- 1. Total number of customers whose services have been terminated (voluntary & involuntary).
- 2. Daily number of customers whose services have been involuntarily terminated.
- 3. Reasons for the involuntary terminations.
- 4. Average duration of involuntary terminations (in days).
- 5. Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service.

Please let us know if you have any questions concerning this information.

Kind Regards,

Janet .

Janet H. Gaston

Assistant Business Controller

Lockhart Power Company





Quarterly Report on South Carolina Terminations

1.) Total number of customers whose services have been terminated (voluntary & involuntary)

MONTH	# OF INVOLUNTARY TERMINATIONS	# OF VOLUNTARY TERMINATIONS .	TOTAL # OF TERMINATIONS
July 2017	33	18	51
Aug. 2017	45	25	70
Sept. 2017	58	23	81
Total	136	66	. 202

NOTE: Voluntary terminations are considered customer requested terminations, unless otherwise noted.

2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations.

DAY 1 2	JULY 2017 NON-PAYMENT	DECEASED		AUGUST 2017			SEPTEMBER 201	
1	11011-11111111111111	DECEASED I	DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED
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10	9		10	5	<u> </u>	10	<u> </u>	
11			11	_		11	 	
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24	-6		24	7		24		
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26			726	 		26	1	
27	4		27	 		27	,	
	 		28	- 13	 	28	5	
28			29	-		29		
29			30		 	80	+	1
30					 	31	 	
31 TOTAL	. 33	0	TOTAL	45	1 0	TOTAL	58	0

4.) The average duration of involuntary terminations (in days)

· ·	AVERAGE		
1	OUTAGE		
	DURATION IN		
MONTH	DAYS		
July 2017	0.96		
Aug. 2017	2.36		
Sept. 2017	1.60		
Average	1.64		

5.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining

Company Response: Company procedures in effect governing involuntary termintations are unchanged since the last report.